



## Tips for Mobile Banking

- Before logging into the Choice One Mobile app, close all other apps running in the background on your mobile phone.
- Write on the back of your check, “**For Mobile Deposit Only**” before endorsing with the proper signatures.
- Carefully enter the check amount to ensure it matches the amount written on your check.
- Flatten folded or crumpled checks before taking your photos.
- Place the check on a dark background in a well-lit area.
- Keep your phone flat above the check when taking your photos.
- Keep the check within the view finder on the camera screen.
- Try not to get too much of the areas surrounding the check.
- Make sure that the entire check image is visible and in focus before submitting your deposit and all four corners of check are captured.
- The MICR line (numbers on the bottom of your check) is readable.
- Only after the deposit appears in your account please be sure to “VOID” the check and hold for your own records.
- **Daily limit is \$2,000.00 per business day.**

### **Always remember:**

- Choice One will never ask for any sensitive information in SMS text messages.
- To password-protect the device, and not to have the device remember passwords.
- Never share your mobile banking password with others, and always log out of the service when not in use.
- Avoid turning Bluetooth on when conducting transactions. Devices that are “always on” present a target for exploitation.
- If Mobile Banking is not working properly, please inform Astra Bank immediately.